



**Coventry and Warwickshire
Integrated Care System**

Coventry Local Authority and Education Services - Child

Listed below are local authority and education services in Coventry.

Click the link below to jump to these resources.

**Education
Services**

**Local Authority
Services**

**Health
Services**

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Education Services

SEND Information Advice and Support Service (SENDIASS) (0-25)

SENDIASS offers impartial and confidential Special Educational Needs and Disability information, advice and support for parents/carers, children and young people. SENDIASS does not take sides. They aim to offer a wide range of services to help families make informed decisions which enable them to take an active role in the education of their child/young person.

- 📞 024 7669 4307
- ✉️ IASS@coventry.gov.uk
- 🌐 www.covsendiass.co.uk

SENDIASS have answers to the most common questions parents ask about education in their FAQs.

- 🌐 www.covsendiass.co.uk/faqs

Education, Health and Care Plans (EHC / EHCP)

An Education, Health and Care Plan is for children and young people who need extra educational support over and above what a mainstream setting is expected to provide.

Young people can undertake an Early Health and Care Needs Assessment (EHCNA), and the Local Authority responds with an EHC Plan, which identifies the educational, health and social needs and additional support for each person. Young people aged 16 to 25 can request an assessment themselves.

- 🌐 Department of Education guidance on EHCPs www.gov.uk/children-with-special-educational-needs/extra-SEN-help
- 🌐 Independent Provider of Special Education Advice (IPSEA) guidance on EHCPs www.ipsea.org.uk/Pages/Category/education-health-and-care-plans
- ▶ Education, Health and Care Plan animation youtu.be/axMjmY1-7WU&t

SEND Support in Education

Education settings, including early years providers, schools, and colleges, all have a duty to identify and support children and young people who have or may have SEND. Much of this support will initially come from teachers and staff in the school itself, co-ordinated by a SENCO (Special Educational Needs Co-ordinator). However, there may be times that settings need additional support to help them identify needs or provision.

Coventry City Council offer specialist services to settings. Most of these are “traded” services, meaning that the settings pay for them to carry out their work. When discussing your child’s SEND, it may be useful to find out if any of these services will be involved. Schools and colleges do not have to use these services as they can also source their own support from other specialist professionals or organisations.

Every school must also publish a “SEN Information Report” – these must be published on the school’s website and be available to parents.

SEND Support Service consists of a number of teams which support different areas of need.

- ❑ Overview www.coventry.gov.uk/coventry-send-support-service
- ❑ Complex Communication Team www.coventry.gov.uk/cct
- ❑ Educational Psychology www.coventry.gov.uk/eps
- ❑ SEND Early Years Team www.coventry.gov.uk/sendeyt
- ❑ Sensory Team www.coventry.gov.uk/sensory
- ❑ Social, Emotional, Mental Health and Learning Team www.coventry.gov.uk/semhl

SEND Code of Practice (2015)

- ❑ www.gov.uk/government/publications/send-code-of-practice-0-to-25

Coventry Families Portal

The Coventry Families Portal is an online hub that provides parents and carers with 24/7 access to local support, advice on child development, and Family Hub timetables. It offers a central gateway for services ranging from pregnancy to adulthood, including specialized SEND support, financial guidance, and digital tools like early learning apps.

- ❑ www.coventryfamilies.co.uk/home

Elective Home Education

All parents have the option to consider Elective Home Education. This is where a parent is responsible for providing education for their child. If you are considering whether this is the best solution for a child, a good place to start is the information provided by the Local Authority’s Elective Home Education officer.

Please keep in mind there is no financial support available when you home educate.

- ❑ www.coventry.gov.uk/elective-home-education/educating-child-home-elective-home-education

Alternative Provision

Some schools will be able to look at alternative provisions for some students. This might be either on a short-term or longer-term basis and there are generally more options for secondary school age pupils. Alternative provisions are normally used where a pupil cannot attend a mainstream school due to exclusion, medical difficulties, or other reasons.

- ☒ www.coventry.gov.uk/work-related-learning/parent-carer-information

Specialist School

Specialist school provision is only accessible to those pupils with an Education Health and Care Plan (EHCP). This includes all maintained special schools and any non-maintained independent schools. Most specialist provision is provided by the Broad-Spectrum special primary and secondary. There are also some Enhanced Resource Bases, which are attached to mainstream schools and support young people with speech and language needs, autism social and communication needs and hearing impairments.

- ☒ www.coventryfamilies.co.uk/send-choose-education

School Attendance

Coventry City Council website provides information about the support available to improve school attendance.

- ☒ School attendance www.coventry.gov.uk/attendance-inclusion/attendance

GOV.UK has information on punctuality, improving outcomes, parental responsibility measures, the school leaving age and school closures.

It also offers guidance on what happens when your child is absent from school, including who may contact you, what counts as authorised or unauthorised absence, links to support encouraging attendance, and details on possible legal action.

- ☒ www.gov.uk/education/school-attendance-and-absence
- ☒ Support when your child is absent from school www.gov.uk/school-attendance-absence

Local Authority Services

Early Help Support Team (0-19, 2-25 SEND)

Early Help family support workers offer advice and support to families who are seeking help with parenting concerns, such as behaviours which may feel challenging or sleep issues. The service offers a spectrum of support from parenting workshops to a more targeted and personalised approach provided through the Early Help pathway.

To find your local Family Hub and there contact details, click on the Family Hub link below.

- 📞 08085 834333
- ✉ earlyhelp@coventry.gov.uk
- ☒ Early help www.coventry.gov.uk/earlyhelp
- ☒ Family hubs www.coventry.gov.uk/family-hubs

SEND Local Offer (0-25)

The SEND Local Offer brings together information about local services and support available across education, health and social care. This is for families with children and young people who have special educational needs and/or disabilities, such as childcare, independent schools or colleges, care placements, apprenticeships, transport arrangements between home and education settings (such as nurseries, schools and learning centres), specialist teachers, therapy services, and other specialist support.

The offer should detail support for both those with Education, Health, and Care (EHC) plans and those without.

- ✉ www.coventryfamilies.co.uk/send-home
- ▶ youtu.be/fgddMVDuXrE

Preparing for Adulthood. (14-18)

Planning or preparing for adulthood is a term used to describe the period of time in your life when you move from being a child to a young adult. It helps to start thinking about this transition early. If you have an education, health and care plan (EHCP), this preparation should be included in your annual review from year 9.

- ✉ All Age Disability Service www.coventry.gov.uk/care-support/preparing-adulthood

Family Information Service (0-19, 2-25 SEND)

The Family Information Service provide information and advice for families with children and young people on issues including family relationships, finance, housing, parenting support, special educational needs and disabilities (SEND), childcare, and health and wellbeing.

- 📞 024 7697 5451
- ✉ cid.coventry.gov.uk/kb5/coventry/directory/family.page?familychannel=0

Health Services

School Nursing (4-19)

School Nursing supports school age children, young people and their families. They deliver the Healthy Child programme 4-19, working to identify and meet the health and wellbeing needs of the school age population and encouraging them to take responsibility for their own health and to adopt a healthy lifestyle. Parents can call the School Nurses to discuss any child health concerns they may have. Young people aged 11 to 19 can use ChatHealth to send confidential text messages to School Nurses who will provide impartial advice and support.

- 📞 024 7518 9190
- ✉ 07507 331 525
- ✉ www.swft.nhs.uk/our-services/children-and-young-peoples-services/coventry-family-health-and-lifestyle-service-0-19-years

Dimensions of Health and Wellbeing

The Dimensions of Health and Wellbeing is a free accessible online tool that provides a personalised profile and information to support adults, children and young people in Coventry and Warwickshire. You can rate yourself or another person using the Dimensions, to create a profile which can highlight a person's areas of strength and areas where they may benefit from support. It provides trusted information about, local services, national support and resources such as videos, apps and books.

 dimensions.covwarkpt.nhs.uk

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