



## Coventry and Warwickshire Local Authority and Education Services

Listed below are local authority and education services in Coventry and Warwickshire.

Click the link below to jump to these resources.

Education  
Services

Local Authority  
Services

Health  
Services

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### Education Services

#### SEND Information Advice and Support Service (SENDIASS) (0-25)

SENDIASS offers impartial and confidential Special Educational Needs and Disability information, advice and support for parents/carers, children and young people. SENDIASS does not take sides. They aim to offer a wide range of services to help families make informed decisions which enable them to take an active role in the education of their child/young person.

<b>Coventry</b> ☎ 024 7669 4307 ✉ <a href="mailto:IASS@coventry.gov.uk">IASS@coventry.gov.uk</a> 💻 <a href="http://www.covsendiass.co.uk">www.covsendiass.co.uk</a>	<b>Warwickshire</b> ☎ 024 7636 6054 ✉ <a href="mailto:warwickshire@kids.org.uk">warwickshire@kids.org.uk</a> 💻 <a href="http://www.kids.org.uk/warwickshire-sendiass-front-page">www.kids.org.uk/warwickshire-sendiass-front-page</a>
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SENDIASS have answers to the most common questions parents ask about education in their FAQs.

<b>Coventry</b> 💻 <a href="http://www.covsendiass.co.uk/faqs">www.covsendiass.co.uk/faqs</a>	<b>Warwickshire</b> 💻 <a href="http://www.kids.org.uk/warwickshire-regional-resources">www.kids.org.uk/warwickshire-regional-resources</a>
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Education settings, including early years providers, schools, and colleges, all have a duty to identify and support children and young people who have or may have SEND. Much of this support will initially come from teachers and staff in the school itself, co-ordinated by a SENCO (Special Educational Needs Co-ordinator). However, there may be times that settings need additional support to help them identify needs or provision.

Both Coventry and Warwickshire Local Authority offer specialist services to settings. Most of these are “traded” services, meaning that the settings pay for them to carry out their work. When discussing your child’s SEND, it may be useful to find out if any of these services will be involved. Schools and colleges do not have to use these services as they can also source their own support from other specialist professionals or organisations.

Every school must also publish a “SEN Information Report” – these must be published on the school’s website and be available to parents.

### Coventry

SEND Support Service consists of a number of teams which support different areas of need.

- 📄 Overview  
[www.coventry.gov.uk/coventry-send-support-service](http://www.coventry.gov.uk/coventry-send-support-service)
- 📄 Complex Communication Team  
[www.coventry.gov.uk/cct](http://www.coventry.gov.uk/cct)
- 📄 Educational Psychology  
[www.coventry.gov.uk/eps](http://www.coventry.gov.uk/eps)
- 📄 SEND Early Years Team  
[www.coventry.gov.uk/sendeyt](http://www.coventry.gov.uk/sendeyt)
- 📄 Sensory team  
[www.coventry.gov.uk/sensory](http://www.coventry.gov.uk/sensory)
- 📄 Social, Emotional, Mental Health and Learning Team  
[www.coventry.gov.uk/semhl](http://www.coventry.gov.uk/semhl)

### Warwickshire

SEND Support Service offer a wide range of specialisms to help support children and young people in education settings.

- 📄 Overview  
[www.warwickshire.gov.uk/education-send/send-support-mainstream-education](http://www.warwickshire.gov.uk/education-send/send-support-mainstream-education)
- Integrated Disability Services (IDS)  
[www.warwickshire.gov.uk/early-years-0-5/integrated-disability-service-ids](http://www.warwickshire.gov.uk/early-years-0-5/integrated-disability-service-ids)
- IDS Hearing Team  
[www.warwickshire.gov.uk/early-years-0-5/integrated-disability-service-ids-hearing-team](http://www.warwickshire.gov.uk/early-years-0-5/integrated-disability-service-ids-hearing-team)
- Specialist Teaching Service schools  
[schools.warwickshire.gov.uk/education-resources/specialist-teaching-service-sts](http://schools.warwickshire.gov.uk/education-resources/specialist-teaching-service-sts)
- Educational Psychology Service  
[www.warwickshire.gov.uk/educationalpsychology](http://www.warwickshire.gov.uk/educationalpsychology)
- Vision Support Service  
[www.exhallgrange.co.uk/vision-support-service](http://www.exhallgrange.co.uk/vision-support-service)
- Flexible Learning Team [www.warwickshire-flt.org.uk/offer.shtml](http://www.warwickshire-flt.org.uk/offer.shtml)

**SEND Code of Practice (2015)** [www.gov.uk/government/publications/send-code-of-practice-0-to-25](http://www.gov.uk/government/publications/send-code-of-practice-0-to-25)

## Education, Health and Care Plans (EHC / EHCP)

An Education, Health and Care Plan is for children and young people who need extra educational support over and above what a mainstream setting is expected to provide.

Young people can undertake an Early Health and Care Needs Assessment (EHCNA) and the Local Authority responds with an EHC Plan, which identifies the educational, health and social needs and additional support for each person. Young people aged 16 to 25 can request an assessment themselves.

- 🖨 Department of Education Guidance on EHCPs [www.gov.uk/children-with-special-educational-needs/extra-SEN-help](http://www.gov.uk/children-with-special-educational-needs/extra-SEN-help)
- 🖨 Independent Provider of Special Education Advice (IPSEA) Guidance on EHCPs [www.ipsea.org.uk/Pages/Category/education-health-and-care-plans](http://www.ipsea.org.uk/Pages/Category/education-health-and-care-plans)

## Elective Home Education

All parents have the option to consider Elective Home Education. This is where a parent is responsible for providing education for their child. If you are considering whether this is the best solution for a child, a good place to start is the information provided by the Local Authority's Elective Home Education officer.

Please keep in mind there is no financial support available when you home educate.

### Coventry

- 🖨 [www.coventry.gov.uk/elective-home-education/educating-child-home-elective-home-education](http://www.coventry.gov.uk/elective-home-education/educating-child-home-elective-home-education)

### Warwickshire

- 🖨 [www.warwickshire.gov.uk/homeeducation](http://www.warwickshire.gov.uk/homeeducation)

## Alternative Provision

Some schools will be able to look at alternative provisions for some students. This might be either on a short-term or longer-term basis and there are generally more options for secondary school age pupils. Alternative provisions are normally used where a pupil cannot attend a mainstream school due to exclusion, medical difficulties or another reason.

### Coventry



- 🖨 KS 1 and 2 Alternate Provision [www.coventry.gov.uk/coventry-send-support-service/keys](http://www.coventry.gov.uk/coventry-send-support-service/keys)
- 🖨 KS 3 and 4 Alternate Provision [www.coventry.gov.uk/elc](http://www.coventry.gov.uk/elc)

### Warwickshire

- 🖨 [schools.warwickshire.gov.uk/education-resources/alternative-provision](http://schools.warwickshire.gov.uk/education-resources/alternative-provision)



## Specialist School

Specialist school provision is only accessible to those pupils with an Education Health and Care Plan (EHCP). This includes all maintained special schools and any non-maintained independent schools. Most specialist provision is provided by the Broad Spectrum special primary and secondary. There are also some Enhanced Resource Bases, which are attached to mainstream schools and support young people with speech and language needs, autism social and communication needs and hearing impairments.






<b>Coventry</b>  <a href="http://www.coventry.gov.uk/directory-record/42413/special-schools">www.coventry.gov.uk/directory-record/42413/special-schools</a>	<b>Warwickshire</b>  <a href="http://www.warwickshire.gov.uk/school-admissions-appeals/send-admissions-specialist-settings/3">www.warwickshire.gov.uk/school-admissions-appeals/send-admissions-specialist-settings/3</a>
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## School Attendance

**GOV.UK** have information on punctuality, improving outcomes, parental responsibility measures, school leaving age and school closures. There is also a link to a brief overview of what happens when your child misses school, who you may be contacted by, and what counts as absence. They also provide links to other pages such as basic help with getting your child to go to school, as well as possible legal action to enforce school attendance.

-  [www.gov.uk/education/school-attendance-and-absence](http://www.gov.uk/education/school-attendance-and-absence).
-  What happens when your child misses school. [www.gov.uk/school-attendance-absence](http://www.gov.uk/school-attendance-absence)

The Local Authorities have provided information on school attendance, including acceptable reasons for a child to be absent from school and a number of frequently asked questions for parents about school attendance, such as illness, religion and holidays. There is also information on fixed penalties.

<b>Coventry</b>  School Attendance <a href="http://www.coventry.gov.uk/attendance-inclusion/attendance">www.coventry.gov.uk/attendance-inclusion/attendance</a>  Fixed Penalties <a href="http://www.coventry.gov.uk/attendance-inclusion/attendance/2">www.coventry.gov.uk/attendance-inclusion/attendance/2</a>	<b>Warwickshire</b>  School Attendance <a href="http://www.warwickshire.gov.uk/school-attendance-exclusions/school-attendance-guidance-parentscarers">www.warwickshire.gov.uk/school-attendance-exclusions/school-attendance-guidance-parentscarers</a>  Children Missing Education <a href="http://www.warwickshire.gov.uk/schoolattendance">www.warwickshire.gov.uk/schoolattendance</a>  Fixed Penalties <a href="http://www.warwickshire.gov.uk/school-attendance-exclusions/pupils-non-attendance/3">www.warwickshire.gov.uk/school-attendance-exclusions/pupils-non-attendance/3</a>
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## Local Authority Services

### Early Help Support Team (0-19, 2-25 SEND)

Early Help family support workers offer advice and support to families who are seeking help with parenting concerns, such as challenging behaviour or sleep issues. The service offers a spectrum of support from parenting workshops to a more targeted and personalised approach provided through the Early Help pathway.

<p><b>Coventry</b></p> <p>To find your local Family Hub and there contact details, click on the Family Hub link below.</p> <ul style="list-style-type: none"><li>☎ 08085 834333</li><li>✉ <a href="mailto:earlyhelp@coventry.gov.uk">earlyhelp@coventry.gov.uk</a></li><li>🖨 Early help <a href="http://www.coventry.gov.uk/earlyhelp">www.coventry.gov.uk/earlyhelp</a></li><li>🖨 Family hubs <a href="http://www.coventry.gov.uk/family-hubs">www.coventry.gov.uk/family-hubs</a></li></ul>	<p><b>Warwickshire</b></p> <p>You can speak to a family support worker over the telephone, Monday to Friday, 9am to 4pm. Email addresses for the different districts can be found on the Children and Family Centre link below.</p> <ul style="list-style-type: none"><li>☎ 01926 742274</li><li>🖨 Early Help parenting support <a href="http://www.warwickshire.gov.uk/children-families/early-help-warwickshire/1">www.warwickshire.gov.uk/children-families/early-help-warwickshire/1</a></li><li>🖨 What is Early Help? <a href="http://www.warwickshire.gov.uk/children-families/early-help-warwickshire/1">www.warwickshire.gov.uk/children-families/early-help-warwickshire/1</a></li><li>🖨 Children and family centres <a href="http://www.warwickshire.gov.uk/childrenandfamilycentres">www.warwickshire.gov.uk/childrenandfamilycentres</a></li></ul>
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### SEND Local Offer (0-25)

The SEND Local Offer brings together information about local services and support available across education, health and social care for families with children and young people who have special educational needs and/or disabilities, such as childcare, independent schools or colleges, care placements, apprenticeships, transport arrangements between home and education settings (such as nurseries, schools and learning centres), specialist teachers, therapy services, and other specialist support.

The offer should detail support for both those with Education, Health, and Care (EHC) plans **and** those without.

<p><b>Coventry</b></p> <ul style="list-style-type: none"><li>🖨 <a href="http://www.coventry.gov.uk/sendlocaloffer">www.coventry.gov.uk/sendlocaloffer</a></li><li>▶ <a href="https://youtu.be/fgddMVDuXrE">youtu.be/fgddMVDuXrE</a></li></ul>	<p><b>Warwickshire</b></p> <ul style="list-style-type: none"><li>🖨 <a href="http://www.warwickshire.gov.uk/send">www.warwickshire.gov.uk/send</a></li><li>▶ <a href="https://youtu.be/QXtnb3wuBwI">youtu.be/QXtnb3wuBwI</a></li><li>🖨 <a href="http://searchout.warwickshire.gov.uk/special-educational-needs-disabilities-send">searchout.warwickshire.gov.uk/special-educational-needs-disabilities-send</a></li></ul>
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## Preparing for Adulthood. (14-18)

Planning or preparing for adulthood is a term used to describe the period of time in your life when you move from being a child to a young adult. It helps to start thinking about this transition early. If you have an education, health and care plan (EHCP), this preparation should be included in your annual review from year 9.

<b>Coventry</b> ☎ All Age Disability Service. <a href="http://www.coventry.gov.uk/care-support/preparing-adulthood">www.coventry.gov.uk/care-support/preparing-adulthood</a>	<b>Warwickshire</b> ☎ Disabilities Transition Service <a href="http://www.warwickshire.gov.uk/post16help">www.warwickshire.gov.uk/post16help</a>
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## Family Information Service (0-19, 2-25 SEND)

The Family Information Service provide information and advice for families with children and young people on issues including family relationships, finance, housing, parenting support, special educational needs and disabilities (SEND), childcare, and health and wellbeing.

<b>Coventry</b> ☎ 024 7697 5451 <a href="http://cid.coventry.gov.uk/kb5/coventry/directory/family.page?familychannel=0">cid.coventry.gov.uk/kb5/coventry/directory/family.page?familychannel=0</a>	<b>Warwickshire</b> ☎ 01926 742274 <a href="http://www.warwickshire.gov.uk/children-families">www.warwickshire.gov.uk/children-families</a>
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## Health Services

### School Nursing (4-19)

School Nursing supports school age children, young people and their families. They deliver the Healthy Child programme 4-19, working to identify and meet the health and wellbeing needs of the school age population and encouraging them to take responsibility for their own health and to adopt a healthy lifestyle. Parents can call the School Nurses to discuss any child health concerns they may have. Young people aged 11 to 19 can use ChatHealth to send confidential text messages to School Nurses who will provide impartial advice and support.

<b>Coventry</b> ☎ 024 7518 9190 ☎ 07507 331 525 ☎ <a href="http://www.swft.nhs.uk/our-services/children-and-young-peoples-services/coventry-family-health-and-lifestyle-service-0-19-years">www.swft.nhs.uk/our-services/children-and-young-peoples-services/coventry-family-health-and-lifestyle-service-0-19-years</a>	<b>Warwickshire</b> ☎ 0300 245 204 ☎ 07520 619 376 ☎ <a href="http://www.compass-uk.org/services/c4h">www.compass-uk.org/services/c4h</a>
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